



What is Blue Bikes?

Bikeshare is a shared transportation option that allows riders to rent a bicycle for a short period of time. Blue Bikes is a healthy, affordable, and environmentally-friendly bikeshare program designed for New Orleans. Blue Bikes has 504 pedal-assist e-bikes. Each bicycle has a motor on the rear wheel that is activated when you pedal. This motor helps to make the most out of your movements, allowing you to roll with confidence on a bicycle built for you.

How does Blue Bikes work?

Here's how you can get rolling today:

1. Download the Blue Bikes Nola app and create an account.
2. Find a Blue Bike and use the app to start your ride.
3. Lock the Blue Bike and use the app to take a picture of the locked bicycle to end your trip anywhere within the Blue Bikes Service Area.

Payment Options

There's a couple of options to pay for your trip:

- **Pay As You Go:** \$1.00 to unlock and \$0.15 per minute.
- **Monthly Member:** \$25.00 per month with up to 60 minutes of included ride time per day and no unlock fee.
- **Blue Bikes For All:** the Blue Bikes For All program provides a reduced fare of \$4.00 per month for riders who qualify for S/NAP or Medicaid. Blue Bike For All members have up to 60 minutes of included ride time per day.

Here's how to enroll in a Blue Bikes For All membership:

1. Download the Blue Bikes Nola app and enter your phone number, name, and email address.
2. Tap on the “?” icon on the bottom of the screen to contact customer support.
3. In the form provided, enter Blue Bikes For All in the subject line.
4. Select “Add Image” and take a photo of your S/NAP or Medicaid Card.
5. Hit Submit. You should receive confirmation of your submission within 24 hours.

Charges and Fees

- **Out-of-Service Area Fee:** Ready to end your trip? Don't forget to end all trips within the Blue Bikes Service Area to avoid the \$25.00 Out-of-Service Area fee.
- **Out-of-hub Convenience Charge:** if you end your trip within the service area, but do not park at a designated Blue Bikes station, you will incur a \$2.00 out-of-hub convenience charge.

Bike Saint Program

Blue Bikes members can earn a free monthly membership by returning Blue Bikes that are parked out-of-station to designated Blue Bikes stations!

Want to learn more?

To learn more about the Blue Bikes program, visit www.BlueBikesNola.com or send an email to support@bluebikesnola.com

BLUE Bikes

Map of the Blue Bikes Service Area

